# viscount systems

# TELEPHONE ENTRY SYSTEM ENTERPHONE IQ



Enterphone iQ (EiQ) is a rugged, feature-rich, integrated telephone entry and access control solution for any size facility. Through its intuitive software interface building tenants can easily communicate with visitors to grant or deny entry, increasing the overall safety and security of their residence.

Enterphone iQ incorporates a high-resolution color LCD screen that clearly and easily guides a visitor. The LCD home screen can be user customized to include text, graphics, and images. The screen is optimized for outdoor conditions and even viewable in direct sunlight.

Enterphone iQ's stylish design is ideal for apartment buildings, condominiums, office towers, retail stores, hotels, and would be suitable in all types of architectural settings and a wide range entrance lobbies.

Enterphone iQ can be installed as a self-contained stand-alone system or networked with multiple Enterphone panels for more complex and integrated visitor management and card access applications. EiQ is designed for easy retrofit of legacy "paper based" and text line systems using the existing wiring, resulting in a very cost effective upgrade path.

EiQ's open software platform enables the system to be integrated with Viscount access control or third-party systems for elevators, and lobby door control. The Linux operating system ensures system reliability, stability and will accommodate future upgrades.

#### **PRODUCT FEATURES**

- 10" Full color high resolution screen display
- 1,000 users, 250 schedules; 250 groups
- Secondary number dialing
- Keypad feature for navigation
- Voice-prompts available in multiple languages
- Web-based programming via Ethernet or direct connection
- Program multiple panels from a single GUI
- Supports up to 2 Wiegand format card readers. Requires Enterphone bridge.
- Additional readers can be connected via Micro Server for larger systems

- 3 Admin roles: full access, view only and limited access
- Ability to query, purge and export event history
- Open interface to various external databases facilitates bulk upload to the panel directory
- Monitors forced entry, door ajar and door held
- All devices and events can be centrally monitored and remotely programmed
- Surface or flush mounted
- Stand-alone or peered to other Enterphone panels

Unlimited administrative users

### **TECHNICAL SPECIFICATIONS**

#### Standalone EiQ

The Enterphone iQ can manage up to 1 bridge and up to 2 readers without the presence of a central server. In this instance, the Enterphone iQ will be running V9.1 software.



#### Legacy System Integration

With an upgraded Access Server 2 running V9.1 software, the Enterphone iQ is able to integrate with an existing Enterphone / MESH system. Additional integration configurations and deployment details can be found in the document AN-EMI-20150228. This document will outline both supported and unsupported configurations of legacy Enterphone/MESH deployments.<sup>a</sup> Contact Technical Support at support@viscount.com for this application note.

#### **ORDER INFORMATION**

Description	Part Number
Enterphone iQ 10" LCD Display	50-21-15
Optional Components	
Elevator Control	50-24-5
Weather Hood	14-0661-62
Flush Trim Rings	14-0664-10
Postal Lock Switch Kit	46-21-08
Low Temperature Heater (Re- quires Separate Power)	400-21-34E

## **TECHNICAL SPECIFICATIONS**

- Supports residential and commercial applications Dimensions: 16.50"h x 12.50"w x 3.20"d
- Enclosure: 1 gauge stainless steel front and rear
- Solid state drive: 16 GB
- Minimum power required at panel: 12VDC / 3AMP or 24VACorDC/2A
- Supports up to two relay outputs without bridges:
  - Max. switchable current 5A AC or 5A DC
  - Max. switchable voltage 250 VAC or 30 VDC
- Note: native power of panel is 12VDC
- Viscount provides: 24V AC or DC to 12 VDC converter and 120 VAC / 24 VAC external wall plug-in power supply

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- O/S: Linux
- Operating temperature range 0-50°C (32-120°F)

<sup>i</sup> It will not be compatible with Freedom access control software earlier than version 9.2.

" Contact Technical Support at support@viscount.com for detailed application notes covering the various deployment configuration.



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